Meriwest Short Messaging Service (SMS) Terms of Use

Meriwest Credit Union may utilize Short Messaging Services (SMS), a form of text messaging, to deliver important messages to you quickly and conveniently. With your permission, you may receive SMS messages for transaction verifications, account alerts, or multifactor authentication (MFA) codes, etc. Below are additional terms of use regarding SMS services.

1. You can cancel the SMS service at any time by texting "STOP" to the number. After you send the SMS message "STOP" to us, we will send you an SMS message to confirm that you have been unsubscribed. After this, you will no longer receive SMS messages from us. If you want to join again, just text "START" to the number and we will start sending SMS messages to you again.

2. If you are experiencing issues with the messaging program you can reply with the keyword “HELP” for more assistance, or you can contact us directly at 877-MERIWEST (877-637-4937).

3. Carriers are not liable for delayed or undelivered messages

4. Message and data rates may apply for any messages sent to you from us and to us from you. If you have any questions about your text or data plans, please contact your wireless provider.

5. If you have any questions regarding privacy, please refer to our Privacy Policy which is available at www.meriwest.com/privacy.

6. We may update these terms of service from time to time. Any changes will be posted on this page. Your continued use of the SMS service after changes are posted constitutes your acceptance of the new terms.